Donald A. Austin‐ Technology Specialist

<u>Personal Data</u>:

Nationality:	American Citizen
Years in Japan:	22 years
Visa:	Permanent Japanese Resident
Telephone Number:	090‐2483‐9943
Email:	Donald.Allen.Austin@GMail.com
Home Page:	http://www.donaustin.com

EXCUTIVE SUMMARY

Senior Technologist with 22 years of strong hands on technical and business management experience in Japan, strong computer networking (MCSE) and database management skills SQL, also extensive Exchange implementation and support skills. Work mostly on networking and large scale Enterprise Solutions, worked supporting large enterprise systems for the large international banking clients in Japan. Customers include Lehman Brothers, JP Morgan, Deutsche Bank, Barclays, Citibank, Aozora Bank, Kirin and other banking and financial firms. Speak Japanese at basic level. Able to effectively work/manage with international teams integrated with Japanese teams.

Curriculum Vitae: Donald Allen Austin

SKILLS SUMMARY

Software:

        Citrix XenDesktop 5.6/SCVMM/Hyper-V
        Digital Guardian v5 to v6
        Microsoft Exchange (version 5.5 to 2010)
        Microsoft SharePoint 2007/2010
        Symantec Enterprise Vault
        Asterisk PBX
        IIS versions 1-7
        Tomcat

Databases:

        Microsoft SQL (v4.1 thru 2008 R2)
        Microsoft Access
        MySQL

Languages:

        VB1-VB6/VBScript and VBA Skills, HTML, Dynamic HTML

Operating Systems:

        Windows Server 3.1/3.5/3.51/4.0/5.0/6.0
        Windows 3.1 thru 7
        Linux CentOS/Fedora

Hardware:

        Firewalls, switches, routers, security appliances
        HP Proliant Servers and Desktops, Dell and others

PROJECTS:

        Inventory Management System,
        Automated Host Allocations and Profiling,
        Automated Dependency Mapping
        BSOD Management/Resolution System,
        Removable Media Authorization System
        VB Automation Scripting

CERTIFICATIONS:

        ITIL Framework
        MSCE
        CNI/CNE

Please look at http://www.donaustin.com/Resume/Certificates.asp for certification details.

WORK EXPERIENCE:

Nov 2012 to Present   **Union Bank of California (UBOC)**

Position: **Contractor**

Working with Meta Data repository for business solutions group mapping data lineage
Oracle DDL script creation for over 500 materialized views
DTS Package migration, MSSQL 2005 to MSSQL 2008 R2
Various automation tasks

Apr 2011 to Oct 2012   **Verdasys**

Position: **Asia Implementation Director**

Discovering and classifying sensitive data by context and content to gain visibility into how it is used by end users including employees, contractors, partners, and outsourcers. Providing actionable decision support for assessing the risk associated with the sharing of sensitive data, enabling managers to make informed business decisions and creating effective data security policies
Implementing automated policy-driven information protection and driving accountability down to the user, resulting in voluntary compliance and increased risk-aware behavior

Managed Internal Japan Network, including XenDesktop 5.6/L2TP VPN/DNS/DHCP/Active Directory/NAS/Windows 2008 R2/Windows 7

Aug 2009 to April 2011   **DTWO Solutions**

Position: **Consultant**

Contracted to Nomura Securities, working on server inventory WEB site support tools, and inventory data collection, and automated application dependency mapping, written in VBS and ASP. Created JIRA reporting Microsoft Excel weekly status sheet integrated using VBA macros.

Feb 2009 to Jul 2009   Union Bank of California (UBOC)

Position: <u>Contractor</u>

Architected and built a highly available and highly scalable SharePoint Farm using SharePoint 2007, and Performance Point 2007, and ProClarity 6.3, with a SQL 2008 backend for a Business Intelligence group. Than migrated the production SharePoint sites to the new farm.

May 2007 to Dec 2008: Morgan Stanley

Title: <u>Vice President</u>

Windows Operations Manager for Asia, managed staff of 12 split between Tokyo and Hong Kong. Personal projects included implementing a Removable Storage Lockdown Processes and VB Scripts, originally built as a solution for Japan but implemented across Asia in process of implementing in North American and Europe. I was also responsible for Managing the Global Stability Project with a focus on BSOD identification and remediation, and system hygiene, for over one year using VBS.

Apr 2006 to Apr 2007: JOHO Technology

Title: <u>Senior Systems Engineer</u>

Support internal staff and customers to achieve efficient system maintenance and designs of systems from 2 servers to 30 server networks, involved in design and recommendation concerning network and server redundancy and implementations, and disaster recovery, and virtualization projects. Wrote automated inventory system with collection agents written in VBS and UI in ASP and VB6.

Dec 2004 to Mar 2006:   IT-Commerce- Japan

Title: **Senior Enterprise Consultant—ITASM Product**

Working at start-up implementing a new Enterprise Application (ITASM) for IT Life Cycle Management at large international firms, worked organizing project team to do audits and then modifying application to meet exact customer configuration, customers were large multinationals in Japan.

Implement and maintained ITASM Java based product on a Linux/MYSQL/TOMCAT environment in production. Testing and implanted patches and upgrades before applying to end user production environments. Bulk importing data center and floor audit data into above application, writing tools to do this in Visual Basic version 6. Pursuing ITIL certification, also maintain Windows 2003 AD, Exchange 2003 in production environment.

1991 to Dec 2004:   **Nihon Libertec Tokyo Japan**

Title: **VP of Technical Support**

Developing new business at Nihon Libertec involving Email/File Server Archiving product from KVS, extensive experience in Exchange2000/2003 and SQL 2000 on Windows 2003 Server and Clusters, including EMC Centera storage integration with KVS

1998 to 2002: Technical Guru and general consultant

1991 to 1998: Installation, coordination, and maintenance of computer systems for major Fortune 500 Corporations in Tokyo. Focus on computer hardware configuration and OS/Software installation, database designs, networking, WEB Authoring, and personnel supervision. Supervise 8 computer technicians and maintained direct support and accountability. Responsible for the overall operation, maintenance, configuration control management and technical support of automated information systems, including local area networks, wide area networks, and standalone systems using Windows NT, Novell NetWare, and UNIX and DOS operating systems.

Implemented Company Internet connection providing bilingual WEB, FTP, Email, and SQL, the system was originally based on Windows NT v4.0 Server with Microsoft SQL and Exchange POP3 SMTP mail connectivity currently based on Windows 2003 Server with Exchange 2003 Email system and running SQL 7.0 and 2000.

Curriculum Vitae: Donald Allen Austin

Assisted Senior IT Managers in the Design, Implementation and Administration of World Wide Windows NT Networks; installed and configured MS Exchange 4.0/5.0/5.5/2000/2003 for use on the Corporate LAN; evaluated software and hardware for clients.

Provide complete technical support, troubleshooting and diagnostic skills for Windows '95, Windows NT workstations and servers. Build and maintain NT servers, including fault tolerance on assorted Compaq Servers. In depth knowledge of Compaq/HP Proliant Server 1000, 1600, 2000, 4000, 4500, 2500, 5000, 6500, 7000, 1600, 3000. 5000, 5500, 6500, DL120, DL380, DL580.

References Available on request: